

## Financial Policy

The purpose of these financial policies is to have a clear understanding about money and value exchange, so that financial matters only support your utilization of healthcare in our office.

Full payment is due at the time of service. We accept cash, checks, debit and credit cards.

**Missed appointments:**

We reserve the right to charge for missed appointments. We understand that occasionally uncontrollable events happen to us in life, so generally we will not charge for the first missed appointment. We also regard the time that we schedule for your care as valuable to us and to other patients who may be available for that time should you not be present. Therefore, we ask for at least a 24-hour cancellation notice so that we may schedule other patients.

**Additional Family Members:**

We offer \$50 off the initial evaluation for additional family members when the first member is under active care in this office.

**Bounced check fees:**

We understand that sometimes mistakes happen. It is our policy to pass along any fees that we incur with our banking, but we will not pass on any additional fees of our own as a result of your hardship.

**Review exam:**

We do periodic exams to monitor your progress, to document improvement and to make sure we're on course with your care. We do these exams approximately every 12 visits and there is an additional fee for these review exams. Fees vary according to the degree of case complexity. If there is a lapse of care over 3 months, there will be a review exam and subsequent charge for the doctor to get reacquainted with the status of your spine, regardless of the number of visits since your last exam.

**Package Cards:**

We offer a 10-adjustment package card for the price of 9 adjustment visits (10% savings). These cards must be paid in full up front. The package card is only valid with the doctor's signature. This card must be presented at each visit so the doctor can demarcate the usage of said visit. These cards may be shared between family members under active care in this office. Card credits are good for adjustment visits only. Any additional services, including ancillary treatments (exercise, nutritional counseling, etc) and examinations or other consultations are not covered by these cards and are payable separately at the time of service. If for any reason you wish to discontinue your care after having purchased a package card, we will refund the balance pro-rated based on our normal fee schedule.

**Major medical insurance:**

We do not participate as a preferred provider in any major medical insurance company and we do not accept assignment for any insurance benefits. No insurance paperwork of any kind will be provided.

**Medicare:**

Our services often help senior citizens to maintain their health. We will provide preventative maintenance care for senior citizens, but do not provide Medicare eligible services (such as treatment for the resolution of specific symptoms or diseases). Therefore, there will be no Medicare billing or reimbursement for chiropractic care rendered to otherwise Medicare-eligible patients.

**Personal injury:**

Should you or someone you know be injured in a car accident, we will be happy to provide chiropractic services in the rehabilitation of such injuries. However, we will expect services to be paid for as they are provided. That is, in order to keep our fees down, we will not accept assignment of benefits nor interact with attorneys with liens, etc. We will be happy to provide documentation of your care via special reports or narrative reports, review of other providers' records, diagnostic images, etc for additional fees.

**Worker's Compensation:**

Please advise the front desk if you fall into this category for further paperwork and policies.

I have read and understand the above Financial Policy.

\_\_\_\_\_  
Name (printed)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Witness